

## TERMS AND CONDITIONS

### 1.CANCELLATIONS FOR CARS, VANS

Cancellations and changes are accepted by both email **info@belgiumlimousineservices.be** and phone **+32 2 319 45 57 with a written proof in any case**. Other cancellation methods are not permitted. Order is considered canceled/changed after the client receives cancellation/Change confirmation by e-mail. For general bookings, cancellations made more than 48 hours before the scheduled service time will not incur any charge. Cancellations made between 48 and 24 hours before the scheduled service time, 50% of the invoice value will be charged. While cancellations made less than 24 hours before the scheduled service time, the full reservation amount will be charged. For events involving multiple vehicles or transfers on the same day, cancellations made more than 72 hours before the scheduled service time will not incur any charge. Cancellations made between 72 and 48 hours before the scheduled service time, 50% of the invoice value will be charged. While cancellations made less than 48 hours before the scheduled service time, the full reservation amount will be charged. Belgium Limousine Services requires that all changes be received by email (changes cannot be made with drivers). Belgium Limousine Services will do its best to change with no cost an order but reserve itself the right to charge or not the mission according to the availability. Therefore, if a change cannot be accommodated & results in a cancellation you will be charged in full for the order.

### 1.1 CANCELLATIONS FOR MINIBUS & BUS

Cancellations and changes are accepted by both email **info@belgiumlimousineservices.be** and phone **+32 2 319 45 57 with a written proof in any case**. Other cancellation methods are not permitted. Order is considered canceled/changed after the client receives cancellation/Change confirmation by e-mail. For general bookings, cancellations made more than 5 working days before the scheduled service time will not incur any charge. Cancellations made less than these 5 working days before the scheduled service time result in the full reservation amount cancellation. For events involving multiple vehicles or transfers on the same day, the same cancellation policy applies.

The selection of the bus will be decided internally according to the group size. We reserve ourselves the right to appropriately select the vehicle for the mission.

Devis et programme soumis à la **réglementation européenne 561/2006 sur les temps de conduite journalier**:  
temps de conduite journalière =9h max. - Temps de conduite continue = 4h30 max (ensuite le chauffeur doit observer une pause de 45 min ou 15 min et 30 min réparties sur 05h15) - Temps de repos journalier = 11h - Temps de repos hebdomadaire = 24h après 12 jours de prestation. Plus d'infos sur : [www.fbaa.be](http://www.fbaa.be)



- Sauf mentions contraire, les parkings, logement (en chambre single avec sdb et wc) et repas des chauffeurs sont à charge du client dès lors que l'hébergement n'est pas réservé par BLS. En cas de prise en charge par BLS : 200,00€ HTVA par jour sont chargé par chauffeur.

- Toute commande est soumise au règlement d'un acompte de 50%. Solde de la facture avant le départ.

- Sauf demande expresse du client, BLS se réserve le droit de recourir à du matériel roulant sous-traité.

## **2. WAITING TIME, OVERTIME, EXTRA STOPS**

Belgium Limousine Services provides up to 40 minutes of free waiting time on airport arrival, 20 minutes on railway stations and or hotel or any address pick-ups with 15 min free wait time are provided.

If the client doesn't find the driver, please call **+32 2 319 45 57** you will be charged in full for the reservation. After this time, waiting time charges apply. To avoid being charged extra /for a no-show, do not leave your location without contacting us by phone **+32 2 319 45 57** or by sending an email to **info@belgiumlimousineservices.be**.

The initial confirmation of the price does not include: overtime charges incurred during the performance of hourly trip(s), stops made during POINT TO POINT trips, stops made and/or waiting time incurred during a TRANSFERS, extra stops not listed, waiting time which exceeds the minimum rental period.

## **3. DAMAGES TO THE VEHICLE**

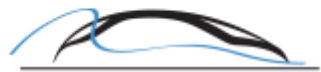
Additional charge will apply to any damage made to the vehicle(s) during the performance of trip(s). Client holds limousine service harmless and not liable for any personal or material damages arising from the conduct of his/her party. Client is responsible for damages to the vehicle committed by his/her party during service, either willfully or accidentally.

## **4. MISCELLANEOUS**

Client assures that no illegal drugs or alcoholic beverages will be consumed in our vehicle(s). Client agrees that the passenger capacity of vehicle provided shall not be exceeded. In case of misconduct by your party, chauffeur has the right to terminate this agreement report to the dispatcher and charge for the time consumed in case of misleading the company without any refunds.

## **5. RATES & BILLING**

All Rates are subject to audit after order completion, to include additional Waiting Time, Overtime, Extra Stops, Extra hours etc. All reservations are subject to a guaranteed payment. A credit card number will be taken and may be charged at the time of the reservation. Gratuity is at your discretion.



**BELGIUM**  
LIMOUSINE SERVICES

## **6. PAYMENT METHOD**

Belgium Limousine Services accepts Visa, MasterCard and American Express, cash payments or wire transfer.

## **7. LOST OR DAMAGED ITEMS**

Belgium Limousine Services are not responsible for items that are left in the vehicles, lost or damaged. We reserve the right to charge a delivery fee for returning lost items if found.

## **8. DISPUTES**

Your use of BLS services indicates your acceptance of these Terms and conditions. The Belgium laws shall govern these Terms of Use. Any and all disputes pursuant to these Terms of Use, or otherwise between the parties, shall be submitted to binding arbitration in the local region in charge in accordance with the Belgium commercial rules.